



Erie County

Housing Resources DIRECTORY



A guide for solving housing related problems.

*Compiled by the Erie County
Department of Health*

April, 2011



Erie County HOUSING RESOURCES DIRECTORY

**A Guide of Services for Solving Housing
Related Issues for Homeowners,
Rental Property Owners and
Agencies Serving the Community.**

4th Edition: April, 2011

**Erie County
Department of Health**



**503 Kensington Avenue
Buffalo, New York 14214
(716) 961-6800**

www.erie.gov/health

What is the purpose of this Housing Resource Directory?

This list of Erie County Housing Resources was designed to assist property owners with elimination or remediation of conditions conducive to lead exposure and other housing related issues. It does so by providing information on the various housing related programs and agencies available in the City of Buffalo and throughout Erie County.

Every effort has been made to ensure that the information provided in this guide is correct and up-to-date. As the user of the guide, we are requesting you contact us with any corrections or changes that should be made. Many of the included programs are based on household income and are time sensitive due to grant funding cycles. To confirm eligibility and to determine if the program is still available, please contact the individual service provider directly.

This directory is also available at our website at www.erie.gov/health. Should you wish a printed copy, contact our office at 961-6800.

Erie County Department of Health Mission Statement

“...To protect the public’s health, to prevent premature disease and premature death through the promotion of healthy living and wellness, and to provide a safety net of services for those with limited access to healthcare.”

Disclaimer: The Erie County Department of Health does not provide medical advice. The information provided herein and on the Erie County Department of Health website is not intended as a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your personal physician or other qualified health provider with any questions you may have regarding a medical condition or issue. Never disregard professional medical advice or delay in seeking it because of the content found on the Erie County Department of Health website or this correspondence.



Table of Contents

Resources Listed By Housing Problem

Lead Programs

Erie County DOH - Lead Hazard Control Program	page 1
Erie County DOH - Lead Poisoning Primary Prevention Program	page 2
Coalition for a Lead Free Community.	page 3

Community-Based Housing Organizations

Lt. Col. Matt Urban Human Services Center	page 4
Neighborhood Housing Services of South Buffalo.	page 6
West Side / Black Rock Riverside Neighborhood Housing Services	page 11
Kensington-Bailey Neighborhood Housing Services	page 12
Heart of the City Neighborhoods, Inc.	page 13
People United for Sustainable Housing (P.U.S.H.)	page 14

Weatherization

Lt. Col. Matt Urban Human Services Center	page 5
South Buffalo NHS Site #1.	page 7
South Buffalo NHS Site #2.	page 8
Supportive Services Corp.	page 9
Erie County Weatherization & Packaging Program	page 10

Emergency Repairs

Erie County Dept. of Social Services, Homeless, and Emergency Services Team	page 15
Last Resort Program	page 16
Home Energy Assistance Program (HEAP)	page 17
West Side / Black Rock Riverside Neighborhood Housing Services	Page 11

Energy Efficiency

New Buffalo Impact page 18

Salvaged Material Resale

Buffalo ReUse page 19

Habitat for Humanity (Buffalo) page 20

Health & Home Safety

Erie County DOH - Asthma Response Team. page 21

Erie County DOH - Healthy Neighborhoods Program page 22

S.A.F.E. Home Foundation page 23

Disability Assistance

Access to Home Program page 24

Legal Services for the Elderly, Disabled, or Disadvantaged page 36

Financial Services

Belmont Housing Resources for WNY page 25

Buffalo Urban Renewal Agency (BURA) page 26

Dept. of Environment and Planning page 27

Dept. of Assessment and Taxation Exemption Office page 28

Heart of the City Neighborhoods, Inc. page 13

Homefront, Inc. page 29

Neighborhood Housing Services of South Buffalo pages 7

Rehabilitation Loan Program page 30

Ways to Work Loan Program page 31

Legal Services

Access to Home Program	page 24
Foreclosure Prevention Project	page 32
Housing Opportunities Made Equal, Inc. (HOME)	page 33
Legal Aid Bureau of Buffalo, Inc.	page 34
Neighborhood Legal Services	page 35
Legal Services for the Elderly, Disabled, or Disadvantaged	page 36
Volunteer Lawyers Project.	page 37

Community Based Organizations pages 38 & 39

Township Housing Agencies page 40

Abandoned Vehicles page 40



Program Name: Lead Hazard Control Program Erie County Department of Health	
Services Provided:	This is an HUD (Housing and Urban Development) funded Grant Program which provides... <ul style="list-style-type: none">• Lead hazard identification and• Contracted labor and supplies To remediate and control lead hazards in housing units for low income families with children.
Address:	503 Kensington Avenue Buffalo, NY 14214
Phone Number:	(716) 961-6800
Fax Number:	(716) 961-6880
Email:	
Administrative Contact:	Rebecca Henry, <i>Project Manager</i>
Website Address:	Health Department Website (www.erie.gov/health)
Eligibility:	Low income occupied housing unit that has child(ren) under 6 years of age, or a child under 6 years that spends a significant amount of time at the home.
Hours:	Monday - Friday (8am-5pm)
Fees:	Dependent upon Homeowner's Income - may require a small financial contribution
Areas Served:	Entire Erie County
Length of Program:	3 years - present until 01/14/2012



Program Name: Lead Poisoning Primary Prevention Program Erie County Department of Health	
Services Provided:	This program conducts exterior paint inspections to identify potential & existing lead hazards. They are conducted at one, two, or three-family homes in targeted neighborhoods in the City of Buffalo. These neighborhoods are identified by the Erie County Commissioner of Health as an “Area of High Risk” for lead poisoning. Interior inspections, educational visits, and cleaning kits are available per request. Resources and training are available to assist qualifying property owners address the identified lead hazards.
Address: 503 Kensington Avenue Buffalo, NY 14214	
Phone Number: (716) 961-6800	
Fax Number: (716) 961-6880	
Email: Thomas.muscarella@erie.gov	
Administrative Contact: Jeremy Huber, Program Manager	
Website Address: www.erie.gov/health	
Eligibility: All property owners in “Areas of High Risk” are REQUIRED to participate.	
Hours: Monday - Friday (8:30 am-4:30 pm)	
Fees: No Fees	
Areas Served: City of Buffalo with focus in Zip Codes 14201, 14207, 14208, 14209, 14211, 14212, 14213, 14215	
Length of Program: Through 2011	



Program Name:	Coalition for a Lead Free Community
Services Provided:	This coalition of community based organizations, government agencies, nonprofit and for profit businesses collaborates to provide educational resources and information to the public pertaining to lead poisoning prevention and lead hazard control. The Coalition maintains a helpline (716 -712-5500) for triaging lead poisoning prevention questions and refers callers when appropriate for available services.
Address:	712 Main Street Buffalo NY
Phone Number:	(716) 712-5500
Fax Number:	
Email:	mfisher@enviromentaleducation.com
Administrative Contact:	Mary Fisher
Website Address:	www.wipeoutlead.com
Eligibility:	There are no restrictions.
Hours:	Helpline: Monday - Friday (8 am - 5 pm) - Outreach events conducted at various hours, nights and weekends (where applicable)
Fees:	None
Areas Served:	Western New York
Length of Program:	Ongoing



Program Name: Lt Col. Matt Urban
Human Services Center

Services Provided: Housing services, Apartment Buildings and Affordable Rentals, Senior Case Management and Transportation, Senior Citizen Arts and Crafts and Recreation Program, Homeless Outreach, Youth and Family Services, Crime Victims Assistance, Food Pantry, Soup Kitchen, G.E.D. and Work Skills Training, HOPE Center, Community Development Programs and Neighborhood Advocacy, and Block Club Assistance.

Address: 1081 Broadway
Buffalo, NY 14212

Phone Number: (716) 893-7222

Fax Number: (716) 893-3279

Email: mwesolowski@urbanctr.org

Administrative Contact: Marlies Wesolowski

Website Address: www.urbanctr.org

Eligibility: Varies by program, please contact for more information

Hours: Monday - Friday (8:30 am-4:30 pm)

Fees: Varies by program

Areas Served: East Buffalo

Length of Program: Kensington-Bailey Neighborhood Housing Services . . .
page 12



Program Name: Lt Col. Matt Urban
Human Services Center: Weatherization Program

Services Provided: The weatherization program is designed to help reduce fuel usage and make homes more energy efficient. Weatherization saves energy dollars, increases comfort in a home, reduces our dependence on foreign oil and helps preserve our housing stock and revitalizes neighborhoods. The weatherization work is performed by trained staff or by licensed and insured contractors. Energy audits are used to determine which energy efficient measures are most appropriate and cost effective for each home. We use high quality materials that meet the high standards set by the state and federal governments. When your home has been weatherized, you will be much more comfortable knowing that your home is energy efficient.

Address: 1081 Broadway
Buffalo, NY 14212

Phone Number: (716) 893-7222

Fax Number: (716) 893-3279

Email: mwesolowski@urbanctr.org

Administrative Contact: Marlies Wesolowski

Website Address: www.urbanctr.org

Eligibility: Clients are determined eligible if income guidelines are met, or if a household member is a SSI recipient, a public assistance, food stamp or HEAP recipient. Single and multi-unit residential buildings are eligible. This program is open to both homeowners and tenants.

Hours: Monday - Friday (8:30 am-4:30 pm)

Fees: Landlords may be asked to contribute to the weatherization investment.

Areas Served: The City of Buffalo, mainly East Buffalo

Length of Program: Funding for this program is on a first come, first served basis. Whether or not an eligible applicant will be provided assistance will depend in part upon the number of applicants received, the funds available and the priorities to be met by the program. Applicants may be asked to place their name on a waiting list even before an application is requested.



Program Name: Neighborhood Housing Services of South Buffalo

Services Provided: *Counseling (All counseling services are by appointment only)*

- Credit Counseling for anyone who needs to be pre-qualified for a mortgage or wants to improve and fix their credit.
- Budgeting
- Loss Mitigation (Foreclosure) Counseling for clients that are facing foreclosure
- Affordability Analysis (can give client an idea of whether or not they can afford to purchase a house and if so, how much of a house)
- HECM Counseling (Reverse Mortgage Counseling)

Rehabilitation

- Commercial Façade Program offered to businesses in our service area for EXTERIOR repairs such as signage, windows etc. client must put in 50%, contact NHS AFTER contacting BEREC. We will then consider a loan of up to \$5,000 at 5% interest rate with a secured position.
- South Park Revitalization Initiative Commercial Façade Grant. (details to be announced)

Address: 1937 South Park Ave.
Buffalo, NY 14220

Phone Number: (716) 823-3630

Fax Number: (716) 823-2967

Email: info@nhssouthbuffalo.org

Administrative Contact:

Website Address: www.nhssouthbuffalo.org

Eligibility: Call for eligibility guidelines

Hours: Monday - Friday (8 am - 4pm)

Fees: The only fees charged in connection with any counseling is a \$25 fee for a credit report and filing fees as put forth by the County Clerks office.

Areas Served:

Length of Program:



Program Name: Neighborhood Housing Services of South Buffalo: Weatherization Program Location #1	
Services Provided: The weatherization program has been serving the City of Buffalo's elderly, disabled, and low-income communities since 1977. The services included are: <ul style="list-style-type: none">• Weather-stripping and caulking around doors and windows• Cleaning, testing and repairs of heating systems• The addition of insulation to walls or ceilings• Minor repairs, <i>as needed</i>, to ensure maximum efficiency from the weatherization services performed	
Address:	135 Manhattan Avenue Buffalo, NY 14215
Phone Number:	(716) 837-0071
Fax Number:	(716) 837-0244
Email:	info@nhssouthbuffalo.org
Administrative Contact:	
Website Address:	www.nhssouthbuffalo.org
Eligibility:	Eligibility is based on household income relative to federal low-income guidelines. If a household contains a member who receives SSI, public assistance, food stamps, or HEAP. Then the household is automatically eligible for weatherization assistance.
Hours:	Monday - Friday (8 am - 4:30pm)
Fees: Landlords may be asked to contribute to the weatherization investment.	
Areas Served: The City of Buffalo excluding SOME parts of certain zip codes. These areas will be referred to the Lt. Col. Matt Urban Human Services Center.	
Length of Program: Funding eligibility for this program is on first-come, first-serve basis. However, priority service is granted to priority needs. Applicants may be asked to place their name on a waiting list even before an application is requested.	



Program Name: Neighborhood Housing Services of South Buffalo: Weatherization Program Location #2	
Services Provided: The weatherization program has been serving the City of Buffalo's elderly, disabled, and low-income communities since 1977. The services included are: <ul style="list-style-type: none">• Weather-stripping and caulking around doors and windows• Cleaning, testing and repairs of heating systems• The addition of insulation to walls or ceilings• Minor repairs, <i>as needed</i>, to ensure maximum efficiency from the weatherization services performed	
Address:	1937 South Park Ave. Buffalo, NY 14220
Phone Number:	(716) 823-3630
Fax Number:	(716) 823-2967
Email:	info@nhssouthbuffalo.org
Administrative Contact:	
Website Address:	www.nhssouthbuffalo.org
Eligibility:	Eligibility is based on household income relative to federal low-income guidelines. If a household contains a member who receives SSI, public assistance, food stamps, or HEAP. Then the household is automatically eligible for weatherization assistance.
Hours:	Monday - Friday (8 am - 4pm)
Fees:	Landlords may be asked to contribute to the weatherization investment.
Areas Served:	The City of Buffalo excluding SOME parts of certain zip codes. These areas will be referred to the Lt. Col. Matt Urban Human Services Center.
Length of Program:	Funding eligibility for this program is on first-come, first-serve basis. However, priority service is granted to priority needs.



Program Name: Weatherization Assistance (Supportive Services Corporation)	
Services Provided: Weatherization assistance providers can assist eligible homeowners and owners of rental properties with measures to improve energy efficiency including: <ul style="list-style-type: none">- an energy audit of the home to identify specific needs;- weatherstripping and caulking around doors and windows;- cleaning, testing, repairs, or replacement of heating systems;- replacement or repair of storm windows;- replacement or repair of broken windows and/or outside doors;- addition of insulation to walls or ceilings;- mitigation of health and safety concerns, in particular assure that all dwelling units receive smoke detectors and carbon monoxide detectors.	
Address:	201 St. Mary's Street Lancaster, NY 14086
Phone Number:	(716) 685-6252
Fax Number:	(716) 685-2601
Email:	wx@supportiveservices.org supportiveservices@verizon.net
Administrative Contact: Daniel Wojcik	
Website Address:	www.supportiveservices.org
Eligibility: Individuals / Families - living in Erie County, outside of Buffalo - must meet income guidelines	
Hours: Monday - Friday (8 am-4 pm)	
Fees: No Fees	
Areas Served: All of Erie County except the City of Buffalo	
Length of Program:	



Program Name: Weatherization Program Erie County Weatherization Referral & Packaging Program	
Services Provided: Assists eligible homeowners with application and referral to local Weatherization contractors who are under contract with State to provide Weatherization Assistance Program services to EC residents. Weatherization includes insulation of homes, weather stripping, caulking of windows and doors, testing of heating equipment, other minor repairs needed to ensure energy efficiency. Packaging component assists clients with knowledge of other available programs and services including HEAP and Last Resort.	
Address:	291 Pearl Street 1 st Floor Buffalo NY 14202
Phone Number:	Head of Household under 60 years of age: (716) 858-2634 Head of Household 60 or older: (716) 858-8526
Fax Number:	(716) 858-6765
Email:	Under 60:francep@erie.gov 60+: machelor@erie.gov
Administrative Contact: Randolph Machelor <i>Erie County Weatherization Program Coordinator</i>	
Website Address:	
Eligibility: HEAP eligible home owners and renters. Erie County Senior Services Case Management assists clients with necessary documentation. For under 60 clientele, Erie County HEAP-Weatherization workers assist clientele with process.	
Hours: Monday - Friday (8 am-4 pm)	
Fees: No Fees	
Areas Served: Erie County	
Length of Program: Ongoing	



Program Name: West Side / Black Rock Riverside Neighborhood Housing Agencies	
Services Provided: - Provides emergency loans (furnace, water lines, etc.) - Also provides full rehabilitation loans for help in bringing the house to code.	
Address: 359 Connecticut Street Buffalo, NY 14213	
Phone Number:	WS - (716) 885-2344 BRR - (716) 877-3910
Fax Number:	WS - (716) 885-2346 BRR - (716) 877-3912
Email: jsands@brnhs.techwny.com	
Administrative Contact: Julie Sands Anthony Schus	
Website Address: www.wsnhs.org	
Eligibility: - owner occupied home - homeowner insurance - all taxes, water bills, etc. up to date	
Hours: WS: Monday - Thursday (8 am - 6 pm) BRR: Tuesday - Friday (8 am - 6 pm)	
Fees: \$100 ^{.00} application	
Areas Served: City of Buffalo - most of Main Street	
Length of Program:	



Program Name: Kensington-Bailey Neighborhood Housing Services, Inc.
Services Provided: Provides assistance to homeowners for owner occupied rehabilitation and homeowner education.
Address: 995 Kensington Ave. Buffalo, NY 14215
Phone Number: (716) 836-3600
Fax Number: (716) 836-3686
Email: m.fratello@uhcda.org
Administrative Contact: Melissa Fratello
Website Address: www.uhcda.org
Eligibility: Individuals who meet federal, state, and/or county and city guidelines
Hours: Monday - Friday (9 am-5 pm)
Fees:
Areas Served: University District and parts of Delaware District
Length of Program:



Program Name: Heart of the City Neighborhoods, Inc.

Services Provided: Housing Advocacy; Bi-weekly Ellicott District Liaison at housing court hearings. Assist area home owners with grants and low interest loan programs when available. Acquire and completely renovate vacant dilapidated home in the lower west side. Then resale them to income qualified homebuyers. See brochure for additional details. Sponsor for the Annual West Side Housing Summit. There, residents are given free attendance to workshops on minor home repair techniques, weatherization, first time homeownership, and financial literacy. Host community forums where residents have the opportunity to reclaim their neighborhoods. To improve the quality of life within the community and discuss topics of mutual concerns, such as safety, crime, and the beautification of their neighborhood.

Address: 42 Plymouth Avenue
Buffalo, NY 14201

Phone Number: (716) 882-7661

Fax Number: (716) 882-7662

Email: heartofthecity@verizon.net

Administrative Contact: Stephanie Simeon, *Executive Director*

Website Address: www.hocn.org

Eligibility: Varies depending upon the product the customer is looking to receive. They must inquire within.

Hours: Monday - Friday (9 am - 5 pm)

Fees: No Fees

Areas Served: The Lower West Side or residents of the 14201 zip code.

Length of Program:



Program Name: People United for Sustainable Housing, Inc
(P.U.S.H.)

Services Provided: PUSH provides environmentally sustainable and affordable rental housing opportunities. PUSH is rooted in the needs and aspirations of low-income people of all backgrounds living on the West Side. PUSH helps communities by providing referrals to remediate problematic conditions.

Address: 271 Grant Street
Buffalo, NY 14213

Phone Number: (716) 884-0356

Fax Number: (716) 884-0358

Email: aaron@pushbuffalo.org eric@pushbuffalo.org

Administrative Contact: Tamar Rothaus (716-884-0356)

Website Address: www.pushbuffalo.org

Eligibility:

Hours: Phone Hours: Monday - Friday (9 am - 8 pm)
Office Hours: Monday - Friday (3 pm - 7 pm)

Fees:

Areas Served: West Side of Buffalo

Length of Program:



Program Name: Erie County Department of Social Services,
Homeless, and Emergency Services Team

Services Provided: The Department provides...

- placement services for homeless individuals and families
- assistance to prevent eviction / foreclosure
- assistance to prevent utility shut-off / restore utility service
- security agreements and moving assistance

Address: 158 Pearl Street
1st floor
Buffalo, NY 14202

Phone Number: (716) 858-8000

Fax Number:

Email:

Administrative Contact: Barbara Farr

Website Address: www.erie.gov/depts/socialservices

Eligibility: Depends on the program the client is applying for

Hours: Monday - Friday (8 am-4 pm)

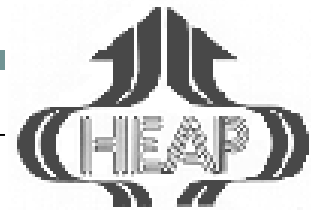
Fees: Assistance may be in the form of a grant or a loan

Areas Served: Erie County

Length of Program:



Program Name: Last Resort Program	
Services Provided: Assists eligible homeowners with energy related repairs to their homes including but not limited to: Repair/Replacement of inefficient windows and doors, roof repairs when needed to stop heat loss and prevent damage to insulation, repair or replacement of broken hot water tanks, repairs to essential heating equipment (for items not covered by HEAP Heating Equipment Repair and Replacement Program) including needed duct work, natural gas line repair/replacement. Removal of asbestos when needed to clear way for furnace repair/replacement. Interior remodeling when needed to clear way for standard Weatherization.	
Address:	291 Pearl Street 1 st Floor Buffalo NY 14202
Phone Number:	Head of Household under 60 years of age: (716) 858-2634 Head of Household 60 or older: (716) 858-8526
Fax Number:	(716) 858-6765
Email:	Under 60:francep@erie.gov 60+: machelor@erie.gov
Administrative Contact:	Randolf Machelor <i>Erie County Weatherization Program Coordinator</i>
Website Address:	
Eligibility: HEAP eligible home owners with inadequate financial resources to address needed energy related home repairs. For 60+ clients, Erie County Senior Services Case Management assists clients with necessary documentation including need for 3 estimates from area contractors. For under 60 clientele Erie County HEAP-Weatherization workers assist clientele with estimates, etc.	
Hours: Monday - Friday (8 am-4 pm)	
Fees: No Fees	
Areas Served: Erie County	
Length of Program: Ongoing	



Program Name:	Home Energy Assistance Program (HEAP)
Services Provided:	Federally funded, National Energy Policy Program designed to assist homeowners with the costs of heating their homes. Complete program guidelines and eligibility requirements can be found by calling the HEAP hotline. Assistance is in the form of benefit payments that are sent directly to heat and/or electric companies, and show up as a credit on those accounts.
Address:	478 Main Street 1st Floor Buffalo, NY 14202
Phone Number:	716-858-7644
Fax Number:	n/a
Email:	n/a
Administrative Contact:	James Panczykowski, Erie County Energy Programs Director
Website Address:	www.erie.gov - follow link to Dept of Social Services site
Eligibility:	Based on monthly income and other factors.
Hours:	Monday - Friday 7:30am-5:00pm
Fees:	none
Areas Served:	Erie County
Length of Program:	Seasonal: Program opens in November and closes when funds are exhausted, usually April or May.



Program Name: New Buffalo Impact

Services Provided: New Buffalo Impact provides...

- Whole Home Performance Energy Audits
- Air Sealing
- Doors
- Hot Water Tanks
- Energy Star Lighting
- Insulation
- Windows
- Heating Systems
- Energy Star Appliances

Address: 34 Peuquet Parkway
Tonawanda, New York 14150

Phone Number: (716) 881-1477

Fax Number: (716) 694-8109

Email: info@ newbuffaloimpact.com

Administrative Contact: Susan Routhier / Lynne Haynes

Website Address: www.newbuffaloimpact.com

Eligibility: Everyone is eligible for the measures we provide. In addition we are a contractor for various programs that are offered to low income and moderate income households. Each customer would have a needs assessment and if income qualified would be enrolled in the program that best fits their needs.

Hours: Monday - Friday (8:00 am-4:30 pm)

Fees: Varies depending on services received

Areas Served: Western New York

Length of Program:



Program Name:	Buffalo ReUse	BUFFALO ReUSE Community. Jobs. Resources.
Services Provided:	Buffalo ReUse performs Green Demolitions, taking down vacant houses, barns, garages or other structures in such a way that they are able to salvage what material is reusable, and then re-sell it at a lower price. Salvaged building material - anything from brick, wood, foundation stone, tubs, sinks, to light fixtures and door knobs – is sold at the ReSource, located on Buffalo's East Side. We will also come pick up old materials, cabinets, doors, windows, etc, from your house and you can get a tax break for your charitable donation! The profit from the store funds our social mission, which includes vacant lot reclamation, community gardens, free workshops, and a tool lending library.	
Address:	298 Northampton St Buffalo, NY 14208	
Phone Number:	(716) 882-2800	
Fax Number:	(716) 885-4131	
Email:	info@buffaloreuse.org	
Administrative Contact:	Michael Gainer	
Website Address:	www.buffaloreuse.org	
Eligibility:		
Hours:	Tuesday - Saturday (10 am - 6 pm) Sunday (12 - 4 pm) Closed Mondays	
Fees:		
Areas Served:	Western New York	
Length of Program:		



Program Name: Habitat for Humanity (Buffalo)

Services Provided: - Habitat for Humanity provides single-family homes to low-income families at a low cost. Habitat holds the mortgage and charges NO interest on the mortgage.

- Habitat also operates a thrift store (“the ReStore”) which offers new and gently used furniture, building materials, appliances, etc. at deeply discounted prices.

Address: 995 Kensington 501 Amherst St
Buffalo, NY 14215 Buffalo NY 14207
(Office) (Restore)

Phone Number: Office: (716) 204-0740 ReStore: (716) 852-6607

Fax Number: (716) 204-0742

Email: execdirector@habitatbuffalo.org plumb@buffalo.edu

Administrative Contact: David Zablotny, *Executive Director* (716) 204-0740
Ron Talboys, *President* (716) 741-3079
Marge Plumb, *Vice-President* (716) 839-3053

Website Address: www.habitatbuffalo.org

Eligibility: - Need for decent family housing
- Financial ability to manage mortgage payments in addition to other living expenses
- Willingness to put in the required “sweat equity” hours

Hours:

Fees: None (Families who become home owners put in “sweat equity hours” helping to build houses)

Areas Served: Houses: Buffalo and Lackawanna
ReStore: Erie County and Niagara County

Length of Program:



Program Name:	Asthma Response Team - Health Neighborhoods Program Erie County Department of Health
Services Provided:	Free assistance to City of Buffalo residents in targeted neighborhoods with mild to moderate asthma to assist with asthma trigger reduction in the home. Visit includes a home asthma trigger assessment (dust, dust mites, mold, pet dander, etc.), informational packet (trigger identification chart, asthma action plan, etc.), and trigger reduction products (mattress covers, pillow covers, cleaning supplies, pet dander control products, etc.). Program participants are required to participate in a six (6) month follow up visit.
Address:	503 Kensington Avenue Buffalo, NY 14214
Phone Number:	(716) 961-6800
Fax Number:	(716) 961-6880
Email:	Timothy.bean@erie.gov
Administrative Contact:	Timothy Bean, <i>Investigating Public Health Sanitarian and Asthma Educator</i>
Website Address:	www.erie.gov/health
Eligibility:	Mild to moderate asthmatics who visit doctor or emergency room at least one time a month (children or adults, living in targeted neighborhoods located in the City of Buffalo (<i>call for location information</i>)).
Hours:	Monday - Friday (8:30 am-4:30 pm)
Fees:	No Fees
Areas Served:	Erie County
Length of Program:	Ongoing



Program Name: **Healthy Neighborhoods Program (HNP)**
 Erie County Department of Health

Services Provided: Free assistance to City of Buffalo residents in targeted neighborhoods to prevent and eliminate home based health and safety hazards. In-home visit includes home safety survey, information packet, and safety products (smoke detectors, CO detectors, night lights, child safety products, radon testing, etc.). The program selects neighborhoods to canvas door-to-door, offering assistance.

Address: 503 Kensington Avenue
 Buffalo, NY 14214

Phone Number: (716) 961-6800

Fax Number: (716) 961-6880

Email: Gregory.jacobs@erie.gov

Administrative Contact: Gregory Jacobs,
 Supervising Public Health Sanitarian

Website Address: www.erie.gov/health

Eligibility: City of Buffalo residents in targeted neighborhoods (call for location information).

Hours: Monday - Friday (8:30 am-4:30 pm)

Fees: No Fees

Areas Served: City of Buffalo

Length of Program: Ongoing



Program Name: SAFE (Smoke Alarms For Every Home)
Home Foundation

Services Provided: The National S.A.F.E. Foundation, Inc. "Children's Fire & Burn Fund" is a 501 c (3) non-profit organization supporting fire educators and public educators, in community fire safety and prevention efforts. Since February 1990, over 500,000 smoke alarms have been provided to the parents of newborns, preschool and grade school children, the disabled, deaf and hard of hearing, senior citizens and the general public through our Associate Members in over 300 communities in 43 states.

Address: 1333 Strad Avenue
N. Tonawanda, NY 14120

Phone Number: (716) 692-8744

Fax Number: (716) 692-8755

Email: info@burn-fund.org

Administrative Contact: Daniel Moran

Website Address: www.burn-fund.org

Eligibility:

Hours:

Fees:

Areas Served:

Length of Program:



Program Name: Access to Home Program

Services Provided: The Access to Home Program provides financial assistance to property owners to make dwelling units accessible for low- and moderate income persons with disabilities. Providing assistance with the cost of adapting homes to meet the needs of those with disabilities will enable individuals to safely and comfortably continue to live in their residences and avoid institutional care.

Address: 535 Washington Street
Electric Tower, Suite 105
Buffalo, NY 14203

Phone Number: (716) 847-7955

Fax Number: (716) 847-3244

Email:

Administrative Contact: Peggy Evans

Website Address: www.dhcr.state.ny.us/Programs/AccessToHome/

Eligibility:

- the household must include an occupant that has a permanent physical disability or has substantial difficulty with an activity of daily living because of aging
- the dwelling unit must be the occupant's primary residence or will be the occupant's primary residence after modifications are completed
- the household income must not exceed 80 percent of area median income (AMI), adjusted for household size (or the household income does not exceed 120 percent of AMI, adjusted for household size, if the household includes a disabled veteran).

Hours: Monday - Friday (9am - 5pm)

Fees: Loans to homeowners will be up to 100% of the total cost of the adaptations to a maximum of \$25,000. Loans will be at 0% interest with payments deferred on the condition the customer resides in the modified residence. The entire loan will be forgiven at the end of a regulatory period of up to five years.

Areas Served: New York State

Length of Program: Continuous



Program Name: Belmont Housing Resources for WNY

Services Provided:

- Housing Resource Center
- Post-Purchase Homebuyers education
- One-on-one Budget/Credit Counseling
- Affordable Housing and Tax Credit Property Management for Seniors/Multi Family
- Development of Affordable New Homes for purchase.
- Section 8 Rental Assistance
- First time Homebuyer counseling
- Foreclosure Prevention
- Financial Education Workshops

Address: 1195 Main Street Buffalo, NY 14209 (Main Office)	33 Spruce Street N. Tonawanda, NY 14120	174 Main Street Hamburg, NY 14075
--	--	--------------------------------------

Phone Number: (716) 884-7791

Fax Number: (716) 884-8026

Email:

Administrative Contact:

Website Address: www.belmonthousingwny.org

Eligibility: Program eligibility varies from low to moderate income qualifications and vary by program.

Hours: Monday - Friday (9 am - 5 pm)

Fees:

Areas Served: Erie County and the City of North Tonawanda

Length of Program:



Program Name: Buffalo Urban Renewal Agency

Services Provided: The BURA's purpose includes the general planning and operation of various urban renewal programs designed to prevent or eliminate blight and deterioration in the City of Buffalo. The agency also offers continued support of the rejuvenation of inner-city neighborhoods through restoration efforts, educational programming, and safety agendas. It works towards keeping area neighborhoods drug and crime free through the use of Clean Sweeps; sweeps also to contain greater interdepartmental involvement.

Address: 65 Niagara Square
Buffalo, NY 14202

Phone Number: (716) 842-6923

Fax Number: (716) 851-5168 (*3rd floor*) (716) 854-0172 (*9th floor*)

Email:

Administrative Contact:

Website Address: General Website - www.city-buffalo.com (BURA)

Eligibility: Housing and Urban Development (HUD) income guidelines

Hours: Monday - Friday (8 am-5 pm)

Fees:

Areas Served: City of Buffalo

Length of Program:



Program Name: Erie County Department of Environment and Planning - Community Development and Housing

Services Provided: The Planning Division administers the Erie County Community Development Block Grant and HOME Investment Partnership Consortia. These comprise thirty-four and thirty-seven communities respectively in the County that have banded together to receive federal funds. These monies are used for a variety of community planning/improvements, housing rehabilitation activities, and economic development programs.

Address: Edward A. Rath County Office Building
95 Franklin Street, 10th Floor
Buffalo, New York 14202

Phone Number: (716) 858-8390

Fax Number: (716) 858-7248

Email: dearingt@erie.gov

Administrative Contact: Thomas J. Dearing - *Community Planning Coordinator*

Website Address:
www.erie.gov/environment/planning_ecdev/communitydev_housing.asp

Eligibility: Depends on program

Hours: Monday - Friday (8:30 am-4:30 pm)

Fees:

Areas Served: Depends on program

Length of Program:



Program Name: Department of Assessment and
Taxation Exemption Office

Services Provided:

- Senior Exemptions
- Veteran Exemptions
- Business Exemptions
- Basic STAR
- Charitable Exemptions

(not for profit)

Address: 105 City Hall
Buffalo, NY 14202

Phone Number: (716) 851-4374

Fax Number: (716) 851-5730

Email: mgarozzo-payne@city-buffalo.com

Administrative Contact:

Website Address: www.city-buffalo.com

Eligibility: - Seniors must be 65 years or older and meet the income guidelines
- Veterans must have DD-214 and Honorable Discharge

Deadline for ALL exemptions is December 1st

Hours: September through June ... Monday - Friday (8:30 am-4:30 pm)
June and July ... Monday - Friday (8:30 am-4:00 pm)

Fees: No Fees

Areas Served: City of Buffalo

Length of Program: All Senior Exemptions must renew annually



Program Name: Homefront, Inc.

Services Provided: Homefront, Inc. provides the following services:

- Free Homebuyer Information sessions
- Financial Education
- Enrollment in Savers Club
- Homeowner Counseling
- Individual Pre-purchase Counseling
- Down Payment & Closing Cost Assistance
- Foreclosure Prevention Counseling
- Maintenance Seminars

Address: 560 Delaware Avenue
Buffalo, New York 14202

Phone Number: (716) 856-2952

Fax Number: (716) 856-4639

Email: jovino@homefrontbflo.org

Administrative Contact: Jovino Morales

Website Address: www.homefrontbflo.org

Eligibility: Depends on the program

Hours: Monday - Friday (9 am-5 pm)

Fees: \$20.00 for credit report including credit scores
\$125.00 for an intensive Homebuyer Education Class

Areas Served: Erie County

Length of Program:



Program Name:	Erie County DEP - Rehabilitation Loan Program
Services Provided:	The Housing Rehabilitation Loan Program allows low and moderate income homeowners to make essential repairs now, and at affordable costs. The Program takes the worry out of home repairs because our experienced staff is available to advise you at no cost!
Address:	Edward A. Rath County Office Building 95 Franklin Street, Room 1053 Buffalo, New York 14202
Phone Number:	(716) 858-7490
Fax Number:	
Email:	
Administrative Contact:	Robert Kilduff
Website Address:	www.erie.gov/environment/planning_ecdev/ communitydev_housing.asp
Eligibility:	<ul style="list-style-type: none">- the property must be located within one of the participating communities- the property must be an owner-occupied, one to four-family house.- all households must have adequate hazard insurance, and, where applicable, flood insurance.- the gross annual household income, which is based on household size, must not exceed the income guidelines
Hours:	Monday - Friday (8:30 am-4:30 pm)
Fees:	Financial assistance is provided in the form of : Standard Repayable Loans - repayment is expected to be completed in one to fifteen years, depending on the size of the loan. (Loan repayments begin 30 days after completion of the work). Deferred Loans Repayment - deferred for low-income households. The loan must be repaid upon sale or transfer in ownership of the house. Loans are issued at fixed interest rates of 0% or 3%, depending on income.
Areas Served:	<i>VILLAGES</i> -Alden, Akron, Angola, Depew, East Aurora, Farnham, Gowanda, Lancaster, North Collins, Orchard Park, and Springville <i>TOWNS</i> - Alden, Aurora, Boston, Brant, Clarence, Colden, Collins, Concord, Eden, Elma, Evans, Grand Island, Holland, Lancaster, Marilla, Newstead, North Collins, Orchard Park, Sardinia, Wales, and West Seneca <i>CITIES</i> - Lackawanna and Tonawanda
Length of Program:	



Program Name: Ways to Work Loan Program
(Child & Family Services)

Services Provided: Child & Family Services Ways To Work Loan Program offers small loans to low-income families who do not qualify for conventional loans. Our loans are designed to help you keep your job and/or complete your schooling. By repaying the loan in a timely fashion, you can establish a sound credit history and be able to access conventional lines of credit in the future. We also offer educational programs to help you set and reach your financial goals.

Address: 844 Delaware Avenue
Buffalo, NY 14209

Phone Number: (716) 335-7400 Toll-Free: 1-866-269-1587

Fax Number: (716) 882-7283

Email:

Administrative Contact:

Website Address: www.cfsbny.org/programs/Other/wtw.aspx

Eligibility: You qualify for a loan if you are ...

- a resident of Erie County
- an involved parent of a dependent child
- not eligible for conventional credit or unable to borrow from a bank, savings and loan, or a credit union
- able to repay the loan
- employed at least 20 hours a week for six months or longer at your current job, or enrolled in a post-secondary education program such as college or trade school and have completed nine credits in the immediate preceding term and are enrolled in nine credits the current term

Hours: Monday - Friday (9 am-5 pm)

Fees: \$20.00 for a consultation with a loan counselor

Areas Served: Erie County and Wyoming County

Length of Program:



Program Name: Foreclosure Prevention Project
Services Provided: FPP provides assistance for people facing foreclosure due to defaulting on mortgage payments
Address: 237 Main Street Buffalo, NY 14203
Phone Number: (716) 853-9555
Fax Number: (716) 853-3219
Email:
Administrative Contact: Lisa Gradasevic, <i>Chief Attorney of Civil Legal Services Unit</i>
Website Address: www.legalaidbuffalo.org
Eligibility: Any person that will face or is facing foreclosure
Hours: Monday - Friday (8:30 am-4:30 pm)
Fees: No Fees
Areas Served: All 8 Judicial District Counties
Length of Program: August 2007 - present



Program Name: Housing Opportunities Made Equal, Inc. (HOME)

Services Provided:

- FREE and confidential counseling on fair housing law and landlord/tenant law
- FREE and confidential counseling for discrimination complaints including free attorneys when the case is tried
- mobility counseling to help people move into the housing and community of their choice. Security deposit assistance for Section 8 participants
- free educational presentations on fair housing and landlord/tenant law

Address: 700 Main Street
3rd Floor
Buffalo, NY 14202

Phone Number: (716) 854-1400

Fax Number: (716) 854-1140

Email: gmckenzie@homeny.org

Administrative Contact: Grace McKenzie, *Education Coordinator*

Website Address: www.homeny.org

Eligibility: No income requirements. We help everyone in Western New York with our FREE and confidential services

Hours: Monday - Friday (9 am - 5pm)
Counseling available Monday - Friday (9 am - 1 pm)

Fees: No fees. All services are free and confidential.

Areas Served: All of Western New York (Erie and Niagara Counties and the 5 adjoining counties)

Length of Program:



Program Name: Legal Aid Bureau of Buffalo, Inc.	
Services Provided: The Legal Aid Bureau of Buffalo, Inc., is a charitable not-for-profit corporation founded in 1912 by community leaders to provide legal representation and advice to the poor of our community. The Bureau offers both civil representation and criminal defense services to residents of Erie County who cannot afford a private attorney.	
Address:	237 Main Street Suite 1602 Buffalo, NY 14203
Phone Number:	(716) 853-9555
Fax Number:	(716) 853-3219
Email:	webmaster@legalaidthbuffalo.org
Administrative Contact:	
Website Address:	www.legalaidthbuffalo.org
Eligibility: Determined by income level relative to size of family.	
Hours: Monday - Friday (8:30 am-4:30 pm)	
Fees: No Fees	
Areas Served: Western New York	
Length of Program: Continuous	



Program Name: Neighborhood Legal Services, Inc.

Services Provided: Neighborhood Legal Services, Inc., (NLS), is a private, non-profit agency, founded in 1976. NLS can help you with public benefits, disability law, housing, family law, and additional services such as the domestic violence project, assistance technology, and advocacy projects.

Address: 237 Main Street
4th Floor
Buffalo, NY 14203

Phone Number: (716) 847-0650

Fax Number: (716) 847-0227

Email:

Administrative Contact:

Website Address: www.nls.org

Eligibility: Services are provided **FREE** to financially eligible persons who reside in Erie County. In some matters clients are required to pay court costs (usually no more than \$70.00).

In some cases our Disability Law Unit will represent persons in counties outside of Erie County.

Hours: *Housing, Family, and Public Benefits ... Monday - Friday (9 am)*
Disability ... Monday - Friday (9 am-4:30 pm)
SSI and/or SSD Denials ... Monday, Wednesday, and Friday (9 am)

Fees: No Fees

Areas Served: Erie County

Length of Program:



Program Name: Legal Services for the Elderly, Disabled,
or Disadvantaged of WNY, Inc.

Services Provided: LSED is a not-for-profit human service agency incorporated in 1978 to provide specialized, free civil legal services to elderly people in the community of Western New York. Under the health care program, LSED seeks to ensure access to adequate health care by handling appeals and questions regarding Medicare, Medicaid, prescription drug coverage, private health insurance, home health care, long term care insurance, and patients' rights. The goal of LSED's housing program is to help clients avoid homelessness by defending them in evictions, tax and mortgage foreclosure proceedings, and predatory lending schemes. LSED also represents elderly homeowners in the City of Buffalo faced with housing code violations and assist those clients in obtaining grant money to make the necessary repairs

Address: 237 Main Street
Suite 1015
Buffalo, NY 14203

Phone Number: (716) 853-3087

Fax Number: (716) 856-5317

Email:

Administrative Contact:

Website Address: www.lsed.org

Eligibility: Most services are provided to individuals over the age of sixty (60). However, some services are also provided to younger, disabled, and low-income individuals as funding allows.

Hours: Monday - Friday (9 am - 5 pm)

Fees: No Fees

Areas Served: Entire Erie County and many surrounding counties (see website for complete list)

Length of Program:



Program Name: Volunteer Lawyers Project
(Erie County Bar Association)

Services Provided: The VLP is a not for profit corporation which provides free civil legal services to low income individuals and small not-for-profit groups in Erie County. VLP provides these important services by utilizing both its staff and volunteers to represent clients. VLP opens approximately 3,000 cases each year. In addition, VLP provides information and referral service over the telephone to about 2,000 more people per year.

Clients are not seen without an appointment - Please call (716) 847-0662 ext. 324 to schedule one.

Address: 237 Main Street
Suite 1000

Phone Number: (716) 847-0662

Fax Number: (716) 847-0307

Email: see website for lawyers' email addresses

Administrative Contact:

Website Address: www.ecbavlp.com

Eligibility: Potential clients must be income and asset eligible

Hours: Monday - Friday (9 am-5 pm)

Fees: No Fees

Areas Served: Erie County

Length of Program:



Community-Based Housing Organizations

Broadway-Fillmore Neighborhood Housing Services, Inc. . (716) 852-3130

Service Area: Fillmore

780 Fillmore Ave.

Buffalo, NY 14212

Citizens Alliance, Inc. . (716) 597-0262

Service Area: Delavan-Grider

836 Delavan Ave.

Buffalo, NY 14215

Ellicott District Community Development, Inc. . (716) 856-3262

Service Area: Emslie-Johnson

644 William St.

Buffalo, NY 14206

Fillmore-Leroy Area Residents, Inc. . (716) 838-6740

Service Area: Fillmore-Leroy

307 Leroy Ave.

Buffalo, NY 14214

Hispanos Unidos De Buffalo, Inc. . (716) 856-7110

Service Area: Lower Westside

254 Virginia St.

Buffalo, NY 14201

Kensington-Bailey Neighborhood Housing Services, Inc. . (716) 836-3600

Service Area: Kensington-Bailey

995 Kensington Ave.

Buffalo, NY 14215

Lackawanna Housing Development Corporation	. . . (716) 823-5124
Service Area: First and Second Wards	640 Ridge Rd. Lackawanna, NY 14218
Neighborhood Housing Services of South Buffalo, Inc.	. . . (716) 823-3630
Service Area: South Buffalo	1937 South Park Ave. Buffalo, NY 14220
Neighborworks Home Resources (716) 373-4100
Service Area: Southern Erie County	209 North Union St. Olean, NY 14760
Old 1st Ward Community Association Inc. (716) 856-8613
Service Area: Old First Ward	62 Republic St. Buffalo, NY 14204
Seventy-Eight Restoration Corporation (716) 884-0815
Service Area: Masten Park Neighborhood	38 Emerson Pl. Buffalo, NY 14209
Southtowns Rural Preservation Company, Inc.. (716) 941-5787
Service Area: Southern Erie County	9441 Boston State Rd. (PO Box #153) Boston, NY 14025
West Side Community Collaborative (716) 603-9762
Service Area: Middle West Side	414 Richmond Ave. Buffalo, NY 14222
West Side Neighborhood Housing Services, Inc. (716) 885-2344
Service Area: West Side	359 Connecticut St. Buffalo, NY 14213



Town-Based Housing Organizations



Town of Amherst Housing Rehabilitation	(716) 631-7050
Town of Cheektowaga Housing Rehabilitation	(716) 897-7200
Town of Hamburg Department of Community Development .	(716) 648-6216
Town of Tonawanda Housing Rehabilitation	(716) 871-8847

Abandoned Vehicles

City of Buffalo Parking Enforcement.	(716) 851-5661
Riverside Towing	(716) 825-5578

(For removal of abandoned cars from private property, free of charge, by property owner. Property owner does not need title, but must sign permission slip.)



INDEX

Resources Listed Alphabetically

Access to Home Program	page 24
Asthma Response Team (Erie Co. DOH)	page 21
Belmont Shelter Corporation	page 25
Broadway-Fillmore Neighborhood Housing Services	page 38
Buffalo Reuse	page 19
Buffalo Urban Renewal Agency	page 26
Citizens Alliance	page 38
City of Buffalo Parking Enforcement	page 39
Coalition for a Lead Free Community	page 3
Department of Assessment and Taxation Exemption	page 28
Department of Social Services, Homeless, and Emergency Services Team	page 15
Ellicott District Community Development Corporation	page 38
Erie County Department of Environment and Planning	page 27
Erie County Department of Health	page 1
Fillmore-Leroy Area Residents, Inc. (FLARE)	page 39
Foreclosure Prevention Project	page 32
Habitat for Humanity	page 20
Healthy Neighborhoods Program	page 22
Heart of the City Neighborhoods, Inc.	page 13
Hispanics United of Buffalo	page 38
Home Energy Assistance Program (HEAP)	page 17

Homefront, Inc.	page 29
Housing Opportunities Made Equal (HOME)	page 33
Kensington-Bailey Neighborhood Housing Services	pages 12 / 38
Lackawanna Housing Development Corporation	page 38
Last Resort Program	page 16
Lead Hazard Control Program	page 1
Lead Poisoning Prevention Program	page 2
Legal Aid Bureau of Buffalo, Inc.	page 34
Legal Services for the Elderly, Disabled, or Disadvantaged	page 36
Lt. Col. Matt Urban Human Services Center	page 5
Neighborhood Legal Services, Inc.	page 35
Neighborhood Housing Services of South Buffalo	pages 6/ 38
Neighborworks Home Resources	page 38
New Buffalo Impact	page 18
Old First Ward	page 38
People United for Sustainable Housing (PUSH)	page 14
Rehabilitation Loan Program	page 30
Riverside Towing	page 39
S.A.F.E. Home Foundation	page 23
Seventy-Eight Restoration Corporation	page 38
Southtowns Rural Preservation Company, Inc.	page 38
Town of Amherst Housing Rehabilitation	page 40
Town of Cheektowaga Housing Rehabilitation	page 40
Town of Hamburg Department of Community Development.	page 40
Town of Tonawanda Housing Rehabilitation.	page 40
Volunteer Lawyers Project	page 37

Weatherization Assistance (Supportive Services Corp.	page 9
Weatherization Program (Erie County).	page 10
West Side Community Collaborative	page 38
West Side / Black Rock Riverside	
Neighborhood Housing Services	pages 11 / 38
Ways to Work Loan Program	page 31

